



International School of Kenya Ltd.

Monica N. Greeley
Superintendent

16 October, 2001

General Manager
Rodlin Design
Vintech Park, Unit 24
4th Street
Windberg, Sandton
SOUTH AFRICA

Dear Sir,

This is a belated letter of commendation for the fine work Mr. Andrew Brown executed when he visited us at the International School of Kenya (ISK) to repair the theater seats which we purchased from Rodlin for our new Arts Centre.

As you may be aware, our saga with these seats has been long and costly, and indeed we were discouraged upon learning that some of the seats very quickly were out of commission. When Mr. Brown arrived at ISK, he discovered that in fact the seats had been installed incorrectly, which accounted not only for those which were unusable, but pointed to the likelihood that others would soon follow suit. Mr. Brown methodically went over every seat in the theater, repairing and adjusting as necessary, and we are extremely grateful to him.

Mr. Brown's calm manner and thorough professionalism are a credit to your company. While you are no doubt already aware of this, we at ISK want to be certain that you know how grateful we are for the quantity and quality of service he has provided us.

Sincerely,


Monica N. Greeley
Superintendent

cc: Andrew Brown
John Green
Kamal Rajani
Abraham Ali